



Our Vision, Mission, Values and Leadership Philosophy

Vision:

The City of Riverside establishes cooperative partnerships, identifies opportunities for enhancing services, and creates an open environment making Riverside a quality city of choice.

Mission:

Our mission is to provide a broad range of quality municipal services for all to enjoy: a safe, diverse, and livable community.

Leadership:

We believe Riverside employees want to excel. We will create a learning environment that maximizes the potential of each person. We are guided by our values and motivated by pride in our work. We are committed to working as a team with entrepreneurial spirit.



Our Vision, Mission, Values and Leadership Philosophy

Core Values:

Core Individual Values

Integrity/Credibility: We seek to earn the public's trust and the trust of one another.

Commitment to service: We put our constituents first. We facilitate, enable, and problem solve.

Performance Accountability/Recognition: We set measureable performance goals and conduct performance reviews in a timely and effective manner.

Inclusiveness/Diversity: We appreciate the uniqueness of each individual. We treat each person within the organization and the larger community with respect and dignity.

Loyalty: We identify ourselves with pride as part of the City organization. We advance the goals of the organization with our every action.

Core Organizational Values

Innovation/Continuing Improvement: We are dynamic in meeting the community's changing needs. We strive for excellence and timeliness in the quality of our work.

Teamwork: We form effective work groups that maximize resources and deliver high quality services. We listen to each other and give honest feedback.

Customer focus: We communicate regularly with our customers to determine their satisfaction with our performance.



Our Vision, Mission, Values and Leadership Philosophy

